



OFFER FOR: JK JUGO MALI LOŠINJ

From: Lošinj Hotels & Villas

To: JK JUGO

Mrs.: Barbara Zorović

Mr: Ronald Spišić

Tel: +385 51 661 106

Address:

Date: 12.10.2017

City:

Subject:

Country:

Dear Ronald,

Many thanks for the interest you have shown in Lošinj Hotels & Villas – Hotel.

Welcome to Lošinj - because of its exceptional climate characteristics, Lošinj was pronounced a climate health resort and became one of the favourite holiday destinations. The Mediterranean brings its scents and beauties closer to Europe, and the specific climate characteristics make this island a perfect place for a holiday throughout the year. Small picturesque towns, gravelly beaches, numerous green paths and promenades, fine restaurants by the sea and cafés on the waterfront, comfortable hotels and hospitable people are sufficient reasons to spend your holiday on Lošinj.

In beautiful and fragrant bays of the island of Lošinj enjoy unique combination of untouched nature, healthy holiday and excellent service that Lošinj Hotels & Villas provide.

Comfort and excellent services, various facilities, years of experience and professionalism blend perfectly with destination, turning our hotels and villas in ideal choice for active holiday, wellness pleasure, family vacation or business gatherings.



ACCOMODATION: HOTEL AURORA****

Date of arrival:	02.11.2018.
Date of departure:	05.11.2018.
Number of room nights:	3

And

Date of arrival:	10.11.2018.
Date of departure:	12.11.2018.
Number of room nights:	2

Room category	Price
double room standard - single use	305,00 kuna per person per day
double room standard	230,00 kuna per person and day
Double room with bed of supplement	230,00 kn per person and day
Suite sea side for 2 adults and 2 children	230,00 kn per person and day

The rates above are per person per day, VAT and half board included.
There is a surcharge for City Tax 8,00 kn per guest per night and Registration Tax 7,00 kn per guest

IN PRICE INCLUDED

- Rich buffet style breakfast and dinner
- Wi-Fi Internet
- For people suffering from allergies - specially adjusted food possible on request with prior notice
- Bathrobes and slippers in room
- Sauna area and relax zone in Aura Botanic SPA (subject to availability)
- Use of indoor swimming pool with heated seawater (length 20 m, width 7 m, depth 1,35 m), and outdoor swimming pool with seawater (length 12 m, width from 5 to 12 m, surface area 115 square meters)
- SPA gym, aerobic, aqua aerobic, hula hoop fitness, functional training, stretching exercises, jogging, walks, dance aerobic, new body step, contemporary dance fitness

Hotel check in time is from 14:00. Room assignment prior to this time is subject to availability. Check out time is at 11:00.



REPLACEMENT ACCOMMODATION:

If Jadranka hoteli d.o.o. should not be able to provide the agreed accommodation services in the agreed facility, it will be obliged, with prior notice to the agency, not later than 7 days before arrival of guests, to accommodate the guests at another hotel of equivalent or higher category. In such event, neither the agency nor the guest will be entitled to complaints or damages..

Rooming list:

We would be grateful if you could let us have a rooming list 15 days before the date of arrival so that we can ensure all details are in place and ready for your guests' arrival. With the receipt of the rooming list all reservations are considered guaranteed. A guaranteed reservation will be held for late arrivals. After this date, the hotel will release any unreserved room.



OPTION:

I hope that our offer meets your expectations and I will be in touch in the next couple of days to talk it through, but in the meantime, I will provisionally hold this booking for you until option date

You might want to come and have a look at the hotel and the services we offer; please just let me know and I'd be delighted to arrange it for you.

The additional programs like excursions, dinners etc. – on request.

Payment: IN ADVANCE OR ON SPOT.

Barbara Zorović
Jadranka hoteli
Group and Mice department

TERMS AND CONDITIONS

PAYMENT

- Package prices include legally prescribed VAT
- The agreed contingent of rooms is definitely confirmed and the reservation becomes valid when the organizer of the trip pays deposit (guarantee amount) for agreed services to the hotelier's account.
- The rest of the invoice amount has to be settled by the organizer of the trip not later than 21 day before the announced arrival of the group. The organizer of the trip is obliged to deliver the confirmation of the payment to the hotelier.
- In case of noncompliance with the agreed terms of payment, the hotelier can partially or totally cancel the reservation for the group.
- The organizer of the trip, and not the hotelier, is responsible for possible bank charges regarding payment of deposit and hotel invoice.

Payments are performed to the following accounts:

JADRANKA HOTELI d.o.o., Dražica 1, 51550 Mali Lošinj, Croatia
Erste & Steiermarkische Bank d.d.
No 70010000-1897225
SWIFT: ESBCHR22
IBAN: HR84 2402 0061 1004 2626 8



CANCELLING THE RESERVATION ON THE PART OF THE ORGANIZER OF THE TRIP

- Group reservation for which the deposit was paid may be cancelled on the part of the organizer of the trip. In that case the paid deposit will not be reimbursed to the organizer of the trip.
- In case the reservation is cancelled within 28 days before the announced arrival, hotelier will charge penalties (to cover the damage) as follows: in case of cancellation within 28-21 days before the arrival of the group = 10% of the total amount of the invoice; 21-14 before the arrival of the group = 35% of the total amount of the invoice; 14-07 days before the arrival of the group = 50% of the total amount of the invoice; 07-03 days before the arrival of the group = 80% of the total amount of the invoice; 03-00 days before the arrival of the group = 90% of the total amount of the invoice.
- The cancellation penalties are calculated on the basis of the total announced number of persons, that is on the basis of the total invoice amount.
- Partial cancellation (reduction of number of persons) in the period within 21 days before the announced arrival of the group will be tolerated up to 20% of the announced number of persons; otherwise cancellation penalties will be applied as specified above.
- Only written cancellation, meaning complete or partial cancellation of the group arrangement, will be accepted.

GUEST LIST

- The organizer of the trip has to deliver definite guest list /room list to the hotelier not later than 21 day before the announced arrival of the group. Exceptionally, the hotelier can ask for a guest list even earlier.

OPTION

- The organizer of the trip will inform the hotelier about the current booking situation within the terms defined by the hotelier, respecting the option terms. Exceptionally the hotelier can ask for information about the situation even before defined term.
- In case the organizer of the trip does not respect the option term, the hotelier has the right to cancel the group reservation.

EXCURSIONS

- Hotelier has the exclusive right to organize, sell or run the excursion programs for the group guests.

COMPLAINTS

- Possible guests' complaints will be taken into consideration only if received during the stay of the group in the hotel, in written, lodged by representative of the group or by representative of the organizer of the trip.

EXCLUSION OF SOME GENERAL REGULATIONS

- In some cases SPECIAL REGULATIONS of the agreement can be applied. In these cases SPECIAL REGULATION replaces the respective GENERAL REGULATION of the agreement. Exclusion of some General regulation does not cancel the offer as a whole. Exclusion of some General regulation does not exclude the validity of other General regulations listed here. Verbal agreements that change



and/or supplement the size of agreed services must be confirmed in written by the hotelier. Verbal agreements without a written confirmation of contracting parties are not valid.

OTHERS

- The parties agree to settle any dispute amicably and to mutual satisfaction. Should the parties be unable to settle the dispute, the parties agree to refer any such disputes to the Trade Court in Rijeka for final settlement.

Again, thank you so much for considering Lošinj Hotels & Villas and we look forward to welcoming you and your guests to the hotel.

KONTAKT:

Group and MICE Department

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